

Cancellation policy

Any cancellations must be made by email - Deposits are non-refundable - Cancellations refunds are as per the scale below.

Time before booking and amount charged for cancellation:

8 weeks = Deposit + 25% of balance // 6 weeks = Deposit + 50% of balance // 4 weeks = Deposit +80 % of balance

//2 weeks = Deposit + 100% of balance // 1 week = Deposit + 100% of balance

Change of dates:

Changing dates of a booking could incur a charge (if the change can be accommodated)

Security deposit:

In lieu of the traditional cash deposit, a charge is made for a damage waiver insurance policy. This is non-refundable. Note the damage waiver policy only covers up to a certain amount. If damages are greater than the value of the policy, then the lead guest is liable for any balance occurring.